

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/SEED/ (Final Order)/ 2/14 4/

Date: 30/10/24

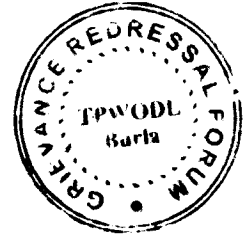
Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/731/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Hiralal Khenjuniwalla At/Po-Gaitey Road, Navrang Bhandar, Dist- Sambalpur.		4161-3412-0058	9090291229
3	Respondent/s	SDO (E), Bhutapada, TPWODL, Sambalpur			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	07.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	07.10.2024			
9	Date of Order	30/10/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Golbazar, TPWODL, Sambalpur.

Appeared

For the Complainant- Hiralal Khenjuniwalla
Represented by Naresh Khenjuniwalla
For the Respondent - SDO(Elect.), Bhutapada, TPWODL.



GRF Case No- BRL/731/2024

(1) Hiralal Khenjuniwalla
At/Po-Gaitey Road, Navrang Bhandar,
Dist- Sambalpur
Consumer No.- 4161-3412-0058

COMPLAINANT

VRS

(1) SDO(Elect.), Bhutapada, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Hiralal Khenjuniwalla bearing Consumer No **4161-3412-0058** represented by Naresh Khenjuniwalla under SEED, TPWODL, Sambalpur stated about in 2005, there was an amount of Rs 13,000/- to Rs 14,000/- arrear was included in the bill due to unknown facts.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY


The Opposite Party has not submitted any relevant documents in this case.

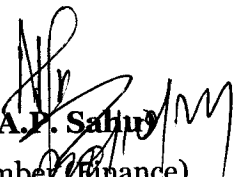
OBSERVATION


The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-GP consumer having CD 4kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. During scrutiny, it came to the notice of the Forum that an amount of Rs 13,000/- was debited in billing in the month of Feb'2013 towards penalty. In this case, it is such that this Forum is having no jurisdiction on penalty issues.

Hence, this Forum hereby dismissed this case as not maintainable with the advice to the complainant to approach either the penalty committee of TPWODL or Electrical Inspector, Sambalpur.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Hiralal Khenjuniwalla, At/Po-Gaitey Road, Navrang Bhandar, Dist- Sambalpur.
(2) Sub-Divisional Officer (Elect.), Bhutapada, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".